Macro-Eyes is Hiring

Build the avant-garde. Bend the world towards progress.

Meaningful work is a luxury that we revel in, each day. At Macro-Eyes, we take on hard problems that bring the right kind of change to the world. Macro-Eyes has a rigorously horizontal culture that values diversity of every kind. We believe in recruiting the best talent in the world, regardless of location. We are always on the lookout for exceptional colleagues.

Radical innovation is at our core.

MACRO-EYES is an AI company. Our technology makes crucial systems predictive. Predictive systems are resilient.

We have a mandate to deliver social impact, global presence with an international machine learning team led by MIT faculty. The Macro-Eyes team has built and shipped cutting-edge machine learning systems that run at large US health systems and on-device in the most challenging environments in the world. Macro-Eyes is a venture-backed company supported by Bill & Melinda Gates Foundation, leading impact investors, the Draper Richards Kaplan Foundation, and USAID, and has partnered with Stanford, UNICEF, the Governments of Tanzania, Sierra Leone, Serbia, Mali, DRC, and Mozambique, and deployed our technology to assess the whole California health safety net in just six weeks. Accenture spotlighted Macro-Eyes product Sibyl as critical digital health technology of the future.

Macro-Eyes is working towards a future state in which the delivery of care is predictive everywhere; where supply chains that deliver essential goods anticipate need and predict demand down to the individual and ensure the right resource is used at the right time — personalizing care, increasing access, and making scarce resources serve more people in need. You will build the future.

Who we are

The Macro-Eyes team is spread across countries such as Zambia, Kenya, Germany, France, South Africa, Sierra Leone and works from all corners and peninsulas of the United States. We believe in recruiting the best talent in the world, regardless of location — particularly now! This role will be based in Kinshasa with the freedom to choose how and when to work. Our remote team was executing at the highest level before COVID-19, and we expect to continue to be a fully remote, high-performing team. You will have access to your choice of hardware and a travel budget to interact with the distributed team in person. Macro-Eyes has a rigorously horizontal culture that values diversity of every kind.

Competitive compensation and generous benefits.

Macro-Eyes is dedicated to building an inclusive workforce where diversity is valued. Macro-Eyes is an equal opportunity employer. Every qualified applicant will be considered for employment. Macro-Eyes does not discriminate based on race, color, religion, gender, gender identity or orientation, genetic information, age, national origin, marital status, disability status, political ideology, military or protected veteran status, or any other characteristic protected by applicable federal, state, or local law.

What we'll ask of you:
- Take a task and run with it. There's not a lot of hierarchy, and everybody organically occupies the space they're given to get something done.
- Speak up. We all learn every day. We constantly figure out things we've never done before. Ask for help, say when you need something.
- Be forthcoming and accountable. About time, scope, questions, needs, options, deliverables.
- Be nice to work with. Nothing extraordinary was ever achieved alone.

What you need to bring:
- A data-first mindset with a proven track record of delivering successful products.
- Comfortable working with a small team in a fast-paced, collaborative but unstructured environment.
- Experience working on dynamic cross-functional teams.
- Strong written and oral communication skills.
- Energy, boundless curiosity, open-mindedness.
- Care to do something right for the sake of doing it right.
- Willingness to learn and grow.
- Respect for audiences and users. Willingness to step into someone else's shoes (and the imagination to do so).

We're excited if you also have these capabilities:
- Experience working with teams using Agile development processes.
- Fluency in French and English and experience working with international donor-funded projects.

Why you want to work with us:
- We develop technology and products that save lives and help organizations do more with fewer resources — and we break new ground in AI by creating systems that can learn in some of the most challenging environments on earth: real-world impact and state-of-the-art science.
- We are rapidly growing — globally — and engaged in many of the most important issues of our time. Being part of Macro-Eyes is rich in opportunity.
- You get the chance to shape the world, bend it towards progress!
- You get to work with an amazing group of people.
- You can work from almost anywhere, although less than 6 hours from EST tends to be optimal.
- This role will be remote with the freedom to choose how and when to work. Macro-Eyes was fully remote before COVID-19 and we expect to continue to be a fully remote team. You will have access to your choice of hardware and a travel budget to interact with the distributed team in person. Macro-Eyes has a rigorously horizontal culture that values diversity of every kind.

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Deployment Manager

Your success will scale life-changing solutions for the world's most vulnerable populations.

Macro-Eyes is recruiting a **Kinshasa based Deployment Manager** dedicated to managing our DRC projects, and serving as the main point of contact to the Government of the DRC, in-country partners and any other stakeholders.. You will work in a dynamic environment and oversee all aspects of the day-to-day from partner relations, stakeholder engagement, product integration, and customer satisfaction.

You will work directly with a talented team of designers, cross-functional engineers, machine learning scientists and subject area specialists across the organization. You will be responsible for identifying opportunities for collaboration and product integration. You will engage national leaders and frontline health workers with the most advanced technology on the planet.

Your success will result in scaling life changing solutions for the world's most vulnerable populations.

Responsibilities:

- Take charge of engagements with country level stakeholders (governments, partners, and others) across a portfolio of sectors and projects.
- Build, develop, and shape partnerships towards successful implementation of Artificial Intelligence-driven solutions in the Democratic Republic of Congo. Expand our impact!
- Lead partner engagements in communicating Macro-Eyes vision and strategy of using advanced technology and AI to improve health outcomes.
- Develop work plans, negotiate scopes of work and maintain project-related documentation.
- Operational excellence.
- Collaborate with key stakeholders including ministries of health, international donors, implementing partners, and relevant working groups.
- Own country deployments and be accountable for project cost, timelines, and meeting customer expectations.
- Leverage strong communication skills and a passion for using data to drive better health outcomes at scale.
- Collaborate with the communications team to document user stories and learnings.
- Work directly with other managers and leadership to identify opportunities to improve Macro-Eyes products, tools, and analytics..
- Travel as needed to conduct and lead user interviews, engaging with our partners and other stakeholders.

What we'll ask of you:

- **Minimum of 5 years'** experience delivering and overseeing international development initiatives in multiple country contexts, preferably health-related in the Democratic Republic of Congo.

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- **Excellent written and verbal communication skills.**
- Strong project management skills including experience working on dynamic cross-functional teams.
- Previous experience working with donor funded programs, including knowledge of USAID, CDC and other international donor funding and program implementation mechanisms.
- Previous experience engaging government stakeholders in the public health sector in the Democratic Republic of Congo
- Familiarity with country (Democratic Republic of Congo) level software is a plus, including but not limited to OpenMRS, DHIS2, iHRIS, eLMIS, and mSupply.
- Comfortable working as part of a small team in a fast-paced, collaborative but unstructured environment.
- Comfortable with a remote working environment.
- Comprehensive understanding of digital health systems and challenges.
- Project manager certification preferred.
- Hustle and passion.

*If this multi-dimensional opportunity is exciting, please apply here for **Deployment Manager**.*